

LTSS TRAINING TODAY

SEPTEMBER 2020



TennCare and Maximus will finish the [Summer Tennessee PASRR Provider Webinar Series](#) in September! Save the dates below to learn more about PASRR from the convenience of your own device.

| Training Topic | Dates Offered |
|--|-----------------------------------|
| PASRR 101 | Tues., Sept. 22 @ 9 - 10:30 AM CT |
| Level of Care and Payer Source 101 | Tues., Sept. 22 @ 1 - 2:30 PM CT |
| Hospital Exemption and Categorical Determinations and Status Changes | Wed., Sept. 23 @ 9 - 10:30 AM CT |
| Safety Determinations, ERC, and Skilled Services | Wed., Sept. 23 @ 1 - 2:30 PM CT |
| Frequently Asked Questions and Q&A with Maximus and TennCare | Fri., Sept. 25 @ 9 - 10:00 AM CT |

Patient Liability Update

TennCare Member Services recently shared Patient Liability FAQs with nursing facilities.

Be on the lookout for this information in next month's Training Today Newsletter

PASRR Training Tools

The Maximus Website has a multitude of training tools for PASRR users. To access these tools, including guides and forms, click here.

<https://maximus.com/svcs/tennessee>

PASRR User Guides: NF and Hospital PASRR user guides walk the PASRR submitter through the "technical" aspects of submission while also providing policy guidance. To access them, click on the links below.

- [TN PASRR NF User Guide](#)
- [TN PASRR Hospital User Guide](#)

LTSS Help Desk

For assistance with a PAE or TPAES issue, please contact the LTSS Help Desk at 1-877-224-0219 or via email at

LTC.Operations@tn.gov. The Help Desk agents are prepared to assist you with an array of technical and programmatic issues. Please do not email directly from the PAE in TPAES for assistance. When emailing directly from a PAE in TPAES, you email the entire LTSS Operations division.

NEW Employment and Community First CHOICES Video

Check out the latest video featuring ECF CHOICES member Donald of Union City.

https://www.youtube.com/watch?v=8WY-bXagdBf&feature=emb_logo

TN

Please forward to staff in your company that complete or submit TennCare (Medicaid) PAEs/PASRRs. This contains important information for all TPAES users.

State of Tennessee Division of TennCare

Help Desk Tips, 8:00-4:30 (CT), 1-877-224-0219 or LTC.Operations@tn.gov

This document is for TPAES users only. Please do not distribute to the public